

BROADMOOR UTILITIES, INC.

General Rules and Policies

A NEW DEPOSIT IS REQUIRED FOR ALL NEW ACCOUNTS TURNED ON.

ONLY \$50.00 DEPOSIT ARE NON-TRANSFERRABLE AND WILL BE APPLIED TO FINAL BILL. YOU WILL BE REFUNDED THE DIFFERENCE UPON TERMINATION OF SERVICE. IN THE EVENT THERE IS A CREDIT BALANCE REMAINING, THE ACCOUNT HOLDER SHALL BE REFUNDED SAID AMOUNT.

REGULAR TURN-ON TIME: BETWEEN THE HOURS OF **9:00 AM TO 2:00 PM**. IT IS MANDATORY SOMEONE IS PRESENT AT THE ADDRESS OF THE WATER SERVICE TO BE TURNED ON WHEN OUR MAINTENANCE DEPARTMENT ARRIVE. THE MAINTENANCE WILL ONLY COME OUT ONE (1) TIME TO TURN SERVICE ON.

(NOTE: TO GUARANTEE A SAME DAY TURN-ON, THE TURN-ON MUST BE SCHEDULED BY 9:00 AM OF THE SAME DAY.)

TURN-ON FEE AFTER HOURS: 4:30 PM TO 8:00 PM..... \$50.00
NO TURN-ONS OR TURN-BACK-ONS WILL BE MADE AFTER 8:00 PM.

CUSTOMERS SHALL GIVE NOTICE TO BROADMOOR UTILITIES INC. TO DISCONTINUE SERVICE. FAILURE TO DO SO SHALL SUBJECT CUSTOMER TO THE CURRENT CHARGE EACH MONTH UNTIL SUCH NOTICE SHALL BE GIVEN. ANY CUSTOMER WITH AN UNPAID BALANCE AFTER 30 DAYS WILL BE TURNED OVER TO A COLLECTION AGENCY.

ONLY BROADMOOR UTILITIES INC. MAINTENACE DEPT. OR A LICENSED PLUMBING MAY TURN WATER ON OR OFF AT METER. **NO TAMPERING** WITH THE METER BY **ANYONE ELSE.** CUSTOMER SHOULD HAVE LICENSED PLUMBER INSTALL A PRIVATE SHUT-OFF VALVE INSIDE THEIR PROPERTY LINE FOR THEIR OWN USE OR A LICENSED PLUMBER TO DO PLUMBING INSIDE THEIR PROPERTY. ANYONE TURNUNG ON WATER OR TAMPERING WITH THE METER WILL BE CHARGED FOR DAMAGES PLUS OVERTIME FOR EACH EMPLOYEE THAT GOES OUT TO CORRECT THE DAMAGES. THIS AMOUNT TO **\$500.00 UPWARDS**

CUT-OFF POLICY: YOUR SERVICE SHALL BE **DISONNECTED** FOR DELIQUENCY IF YOUR BALANCE FORWARD HAS NOT BEEN PAID IN FULL BY THE DATE SPECIFIED ON YOUR MOST CURRENT BILL.

AFTER HOURS EMERGENCY: THERE SHALL BE NO CHARGE TO HAVE WATER TURNED OFF FOR AN EMERGENCY REPAIR DUE TO A BROEKEN PIPE.